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NEWSLETTER

Citizen's Mutual's Largest Construction Project On Track to Completion in 2020

In a world of unknowns and unprecedented times, many businesses are finding delays and missed deadlines a regular occurrence. Whether it is from holdups in product shipments or a lack of physical workers to complete the work, missing the mark has almost become the new normal for many companies and individuals in lieu of the pandemic. This is not the case with Citizens Mutual Telephone Cooperative.

With two different construction crews installing the last two major project areas of Drakesville and Mark, Citizens Mutual has been diligently moving forward and meeting deadlines set back at the beginning of the year 2020. Both projects are over 75% complete, giving Davis County the opportunity to see customers cut over to the new fiber network in 4th quarter 2020. Within the year, all Citizens Mutual customers will have access to up to 1 gigabit of speed from the comfort of their own homes and businesses.

While the world came to a screeching halt, your cooperative kept on moving; striving to provide all of Davis County with gigabit speed internet. What once was a pipe dream for your cooperative is on the verge of completion; a goal spanning over 15 years in the making. We are proud to provide Davis County with the best internet connectivity available and strive to continue providing our members with outstanding service leading into the future.



New Aureon Spam Filtering System Coming Soon

In the virtual world we find ourselves in, spam emails are a constant frustration we all have to deal with. From annoying vendors trying to make a sale, to malicious actors trying to get to your data, spam emails have become more and more problematic through the years. The team at Aureon, the company providing email services to Citizens Mutual, is working diligently to combat these ongoing challenges. As such, they are implementing a new spam filtering system, which is focused on improving service reliability and expected to reduce the amount of unfiltered spam impacting all users. Scheduled to be deployed in late August or early September, this new filter will help our members keep spam emails where they belong in the trash.

Welcome to citizens mutual

Drakesville

Robert Scott 15781 Falcon Blvd. Drakesville 641-722-5283

Bloomfield

N Mitchell 402 E. South St Apt. F5 Bloomfield 641-664-1171

Howard Harris 11 Deborah Dr. Bloomfield 641-664-3153

Auto Payment Option

Citizens Mutual Telephone offers auto payment option for busy people. All you have to do is come in and fill out a paper and we will do the rest. You will still get your bill the first of each month; it will tell you the amount and then we will pull that amount on the 20th of the month. If the 20th falls on a Saturday or Sunday we will pull the payment the following Monday. We also have the ability to pull monthly from a credit card. Stop by today and set up your auto payment plan.

Save with Paperless Billing

We found a way to save some money and wanted to pass on the savings to our customers.

When you sign up for paperless billing and autopay we will add a \$2.00 credit each month to your bill.

You will get an email each month telling you when your bill is ready. It will then be deducted from you checking account or credit card on the 20th of each month.

Start today, Go to: www.mycmtech.com

Register your username and password (You will need your account number from your most current statement.)


Click on Manage Account

Select Invoice Preference

Select Web Bill Only

Go to: Set up Automatic Payments and follow the steps to have your payment automatically taken out of your account each month.

If you have any questions, please contact our business office at 641-664-2074.



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Payments are due on the 20th of each month.

For your convenience, Citizens Mutual offers Automatic Bank Deduct, payment boxes in the front of the building and in the alley, payment via e-statement and automatic credit card payment.