



114 W. Jefferson • Bloomfield, Iowa
www.mycmtech.com • 641-664-2074
Volume 24 Issue 3 • June 2024

NEWSLETTER

New CMTV Live-Streaming App

We are happy to announce the rollout of our new myCMTV live-streaming app! This will provide you with the same network television stations you have always enjoyed, but now will be available through our app on your favorite streaming device over your CMTech high speed internet. Moving to an app-based platform will allow you to enjoy our video service more quickly and efficiently, with no additional equipment or the need to run wire throughout your home.

The myCMTV app is available on Amazon Fire TV, Roku, and Apple TV. Every CMTV customer will be able to stream on two of these supported devices at once, with no additional cost to their monthly bill. If you would like to have the ability to stream on more devices, three additional streams can be purchased for \$5 per month.

We know the cost of everything is going up these days, and television service is no exception with networks continuing to raise the price of content. With the myCMTV app, it may be possible to reduce your monthly costs by eliminating the need to lease traditional Set-Top-Boxes. If streaming is right for you, you may turn in your Set-Top-Boxes to remove the equipment fee from your bill. If you like your service the way it is, you can continue to use it as you always have and there will be no change. Traditional Set-Top-Boxes will still be offered at a cost of \$4.95 per month.

Call our office at 641-664-2074 or stop in at 114 W. Jefferson St, in Bloomfield for more information or to start streaming today!



Avoiding Scams and Scammers

Cybersecurity is Key

When cybersecurity is inadequate, it can lead to stolen identity and financial loss. Most scams and scammers have two main goals — to steal your money and your identity. You should know what to look for, how they work, and what to do, so you can protect yourself and your finances.

Maintaining cybersecurity is very important, even for consumers. It is not simply something that concerns large corporations and other businesses. Here are some steps you can take:

- Do not open email from people you don't know. If you are unsure whether an email you received is legitimate, try contacting the sender directly via other means. Do not click on any links in an email unless you are sure it is safe.
- Be careful with links and new website addresses. Malicious website addresses may appear almost identical to legitimate sites. Scammers often use a slight variation in spelling or logo to lure you. Malicious links can also come from friends whose email has unknowingly been compromised, so be careful.
- Secure your personal information. Before providing any personal information, such as your date of birth, Social Security number, account numbers, and passwords, be sure the website is secure.
- Stay informed on the latest cyber threats. Keep yourself up to date on current scams. The Cybersecurity and Infrastructure Security Agency (CISA) can provide you with alerts.
- Use Strong Passwords. Strong passwords are critical to online security.
- Keep your software up to date and maintain preventative software programs. Keep all your software applications up to date on your computers and mobile devices. Install software that provides antivirus, firewall, and email filter services.
- Update the operating systems on your electronic devices. Make sure your operating systems (OSs) and applications are up to date on all your electronic devices. Older and unpatched versions of OSs and software are the target of many hacks.

Automatic Payment

Citizens Mutual offers an automatic payment option at no additional charge. All you must do is come in and fill out a paper and we will do the rest. You still get your bill at the first of the month and then we will deduct the amount on the 20th of the month. If the 20th falls on a Saturday or Sunday, we will pull your payment the following Monday. You can use checking, savings, or credit card. Stop by today and set up your automatic payment plan.

Paperless Billing

When you sign up for paperless billing and autopay, we will apply a \$2.00 credit each month to your bill.

You will get an email each month telling you when your bill is ready. It will then be deducted from your checking account or credit card on the 20th of each month.

Start today go to: www.mycmtech.com then click on Bill Pay

Click register here (you will need your invoice number from your most current statement)

- Manage Account
- Invoice Preference
- Web Bill Only

Go to: Set up Automatic Payments and follow the steps to have your payment automatically taken out of your account each month.

If you have any questions, please contact our business office at 641-664-2074



Citizens Mutual paying out over \$457,400

Citizens Mutual Telephone Cooperative is pleased to announce the payment of capital credits to the customers who had services during the calendar years of 1997 and/or 2023. The payments were mailed the first of June.

The Board of Directors places value on returning a portion of all allocated patronage capital to our more recent or current customers as well as our long- standing customers. The total dollar amount of capital credits that was paid out exceeds \$457,400.

Capital credits represent patronage furnished by customers in excess of the cost of providing member services. This capital represents an investment in the telephone cooperative by its members and provides funding for capital improvements and operations while helping to reduce reliance on debt financing.

Citizens Mutual is pleased to return to its customers a portion of their capital investment in the cooperative while continuing to meet our investment goals for improvements.

The National “Do Not Call” List

A national Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the internet. To register by phone, call 1-888-382-1222. For TTY, call 1-866-290-4236.

You must call from the telephone number you wish to register, or obtain additional information via the internet at www.donotcall.gov. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective three months following your registration. Your number will remain on the registry for five years, at which time you may re-enter your number on the list. You also can remove your name from the list at any time.

Companies may still call if you’ve recently done business with the company, or if you’ve given the company written permission to call you. However, if you ask a company not to call you again, it must honor your request. Record the date of your request.

Aureon Charity Grant Program

Aureon invites public and private non-profit agencies to submit proposals for consideration in assisting in your charity drives and/or funding of a specific project for your respective communities. Only those communities served by Aureon’s participating companies are eligible to submit proposals. Applications may be submitted anytime during the year. The committee will review quarterly the applications received by the end of each quarter. Applicants will be notified of funding decisions. Most awards range in amounts from \$250 to \$1,500

Applications can be picked up at Citizens Mutual, 114 W Jefferson St., Bloomfield, Iowa.

